

FLOORING DELIVERY

We're proud to ship high-quality, Pennsylvania-grown hardwood flooring across the U.S. Whether we're working directly with homeowners and contractors or through trusted distributors, our team is here to make the delivery process smooth from start to finish.

Here's everything you need to know before your floor hits the road:

1. Scheduling Your Delivery

Once your flooring is ready, **a member of our team will contact you** to confirm your order and schedule shipping. We'll do our best to get your flooring to you when you need it — and if you're not quite ready, we can often hold it at our facility.

Important: Your job site must be “move-in ready” before your floor is delivered. That means:

- Permanent heat or air conditioning must be running.
- Indoor temperature should be between **60–80°F**.
- Humidity should be maintained between **30–50%**.

This helps protect your flooring from moisture damage or dimensional changes before installation.

2. Preparing for Shipment

Once your order is scheduled for shipment:

- Your flooring will be **inspected, stacked into manageable nested bundles, palletized, and shrink-wrapped** for protection during transit.
- If prefinished, we use extra padding and packaging to prevent surface damage.
- You'll need to **have space ready to store and acclimate your flooring** — ideally in a dry, climate-controlled indoor area where it can rest before installation.

We'll also email you the **Bill of Lading (BOL)** so you can track the shipment and prepare for its arrival.

3. 🚚 Shipping Methods & Delivery Options

Residential Delivery (LTL Carrier)

For most homes, we ship via **LTL (Less Than Truckload)** freight carriers like FedEx Freight or XPO. Here's what to expect:

- Once the flooring reaches the terminal nearest you, the freight company will **call to schedule delivery**.
- Delivery is **curbside only**. Trucks are **not permitted to enter private driveways** for liability reasons.
- The **driver does not unload** the flooring.

You will need to unload the flooring yourself. We recommend:

- Paying a bit extra for the lift gate to get the wood off the truck.
- Note: Lift Gates are only available with Nested Bundles, not long lengths.
- One person in the truck is handing bundles to someone on the ground.
- Backing a pickup truck up to the trailer and stacking it there for easier transport to the house.
- Don't carry bundles into the house during unloading — make a quick pile first, then move it inside later.

Each shipment has an **unloading time window** based on weight/volume, so the faster the better to avoid potential detention charges.




🔪 Bundle Sizes (White Oak – approx. 3 lbs/sf):

Width	SF per Bundle	Approx. Weight
2¼" – 3"	21 sf	~63 lbs
4"	18.67 sf	~56 lbs
5"	17.5 sf	~52.5 lbs
6"	21 sf	~63 lbs
7"	24.5 sf	~73.5 lbs
8"	18.67 sf	~56 lbs

NOTE: Long Lengths are packed with random SF per bundle and lengths 7'-12' long. They will average around 20 SF per bundle.

Very manageable — especially if you have a couple of extra hands.

Other Delivery Options

-  **Terminal Pickup:** Save money and pick it up a day early from your local freight terminal.
 -  **“Hot Shot” Courier:** We have trusted local couriers who deliver to areas like Pittsburgh, NYC, Philly, and DC. Faster and more flexible, but still curbside only. You’ll still need people to unload the flooring.
 -  **Pick Up at Our Facility:** You’re always welcome to pick it up in person.
Address: 4478 Route 38 N, Emlenton, PA 16373
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4. Receiving & Inspecting Your Flooring

When your order arrives:

- **Inspect the shipment** before signing. Check for missing or damaged materials.
 - If anything’s wrong, **note it on the delivery slip** and contact us right away.
 - Once unloaded, move flooring into a **climate-controlled area** to **acclimate** for several days before installation.
 - We ship a lot of long lengths, up to 12 feet, and we do our best to work with premium delivery companies, but damage to the ends can still happen. Most are small, and the ends can be trimmed so that the board is usable.
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5. Storage & Acclimation

- Flooring must be **stored indoors** in a stable, climate-controlled environment.
- Do **not** store flooring in garages, basements, or outside.
- Maintain indoor temperature and humidity to avoid warping or gapping later.
- See key points on acclimation on the next page:

Key Points on Acclimation

1. It's About Conditions—Not Time

As seasoned consultant **Howard Brickman** says:

“It is not a time thing; it is a moisture thing.”

Meaning, the focus should be on matching moisture levels, not counting days.

2. Jobsite Environmental Prep

- **Temperature:** Maintain **60–80°F** indoors.
 - **Humidity:** Keep between **30–50%**, aiming for 35–50%.
 - **HVAC:** Must be running at least **5 days before delivery**, during acclimation, and until installation is complete.
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3. Moisture Testing Guidelines

Subfloor Moisture:

- Wood subfloors: test **20 readings per 1,000 sf**, then every additional 100 sf. Acceptable differential: flooring should be within **2–4 %** of subfloor moisture.
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4. Acclimation Process

- If delivered at correct MC and site conditions are stable, installation can begin immediately
 - If not, **spread bundles in the install rooms**, cross-stack on $\frac{3}{4}$ " spacers, and allow airflow (use fans) until moisture readings stabilize.
 - No fixed timeframe—wait until **equilibrium moisture content (EMC)** is reached, meaning no further moisture gain or loss.
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✓ **Summary for Allegheny Mountain Hardwood Flooring**

1. **Start with a conditioned jobsite**—HVAC on, windows/doors installed, no wet work remaining.
2. **Test both subfloor and delivered flooring** with a moisture meter.
3. **Arrange flooring bundles properly** for airflow and monitor moisture levels—not fixed days.
4. **Proceed with installation only** when the wood and surroundings are **within 2–4 % moisture difference**.

Bottom line: Don't guess the hours—**measure the moisture**. Ensure stable conditions and matching MC, and your flooring will perform beautifully.

We highly recommend an NWFA Certified Installer, please let us know if you need help finding one. We know installers across the country.

